

The repair of radio equipment has been an integral part of our business since the company was founded in 1999 - not least because of our own extensive rental park.



In our electro-technical workshop in Berlin we repair your radios in-house and are only rarely dependent on support from the manufacturers (such as Motorola or Hytera). Due to our decades of experience in dealing with radio technology, we also know the radios and radio cells of other suppliers such as ICOM or Kenwood very well and are able to eliminate faults quickly and effectively.

Of course, in addition to the electro-technical repair in our workshop, we also offer the elimination of programming errors or resetting radios to the delivery status (flashing).

#### Repair of radios & radio cells - our USP:

##### ➤ Motorola, Hytera, ICOM, Kenwood, Sepura...

and also the repair of discontinued radio technology such as Vertex is in good hands with us - we know them all and have also dealt with various more exotic suppliers. We measure and document ourselves and have built up a broad database over the years. This allows us to repair even the most unusual radios.

##### ➤ Repair of TETRA and DMR radios and radio cells (repeaters)

Of course we also repair TETRA radio cells as well as DMR repeaters. Here, too, we are happy to provide you with free replacement equipment from our rental park for the duration of the repair.

##### ➤ Repair of accessories

Our electronic technicians will maintain and repair your charging stations, couplers and also very gladly high-quality headsets. We are your partner around the repair of radios and accessories.

##### ➤ Repair of radio cells (repeaters) on site

Especially for production-critical use of radio technology - e.g. in manufacturing or logistics - and for complex radio systems, on-site repair is a good choice. In this case, our radio electronics engineers repair the damaged components (e.g. repeaters) at your site. And they are happy to do this between shifts, at night and on weekends. Always with you: free replacement equipment to be able to react quickly in case of an emergency.

##### ➤ Battery check

Whether Motorola Impress technology or conventional batteries. We refresh your radio batteries, exchange battery cells and create performance diagrams. For the battery test we have a CADEX battery test street or Impress test technology including report function.

➤ **Electrotechnical test AND certification of radio devices according to BGV A3**

In addition to the pure repair service, as a graduate engineer, master craftsman and specialist company, we also offer electrotechnical testing and certification according to BGV A3. This is obligatory for most systems on a regular basis and is also highly recommended for insurance reasons.

➤ **Free replacement radios (radios, radio cells & accessories)**

For the period of the repair we provide you with free replacement equipment from our extensive rental park. Our rental colleagues are of course also very happy to receive repair-independent requests for increased demand.

➤ **Free cost estimate for the repair**

It goes without saying that we will make you an offer about the expected repair costs before the repair - and that this offer is free of charge and not binding.

➤ **Free shipping (incl. pick up)**

On request, we will pick up defective radios, repeaters and accessories from you free of charge and deliver them back to you free of charge immediately after repair. Mostly this is possible overnight.

We are also happy to repair your radio equipment and take care of the maintenance of your radio cell  
(-> Radio technology maintenance). Free rental radios are always included.

We also take care of the collection and of course the return shipment free of charge. Normally we use our overnight carriers UPS and TNT.

We are very pleased about your inquiries. Our team is available to you in emergencies around the clock, 7 days a week. Our normal opening hours are Monday to Friday from 09:00 - 18:00.

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